



The Services SETA (Sector Education & Training Authority)
 P O Box 3322, Houghton, 2041
 Tel: 011 – 276 9600, Fax: 011 – 276 9648
 Customer Service Hotline: 0861 10 11 48
 Email: customer@serviceseta.org.za
 Website: www.serviceseta.org.za

Services SETA Accreditation No: 9733

Accreditation of Provider – ADY Staffing (PTY) LTD

This serves as confirmation that ADY Staffing (PTY) LTD accreditation no. 9733 has been awarded Provisional Accreditation valid until 30 March 2016, as a Provider of Education and Training for the delivery of the following learning programmes:

Name of Learning programme/Skills programme	NQF level	Number of Credits	Expiry Date	Unit Standards / Qualification aligned to Learning programme		Qualification to which the learning program and unit standards are linked / contextualized
				US	US Title	
Apply in-bound Contact Centre Operations within a commercial environment	2	8	2015/06/30	10358	Apply in-bound Contact Centre Operations within a commercial environment	Qualification ID: 71490 LP: 72369 Qualification Title: National Certificate: Contact Centre Support NQF Level: 2 Credits: 128 Registration start date: 2012/07/01 Registration end date: 2015/06/30 Last date of enrolment: 2016/06/30
Apply out-bound Contact Centre Operations within a commercial environment	3	8	2015/06/30	13883	Apply out-bound Contact Centre Operations within a commercial environment	

A comprehensive report in terms of the evaluation of your application for accreditation will be sent to you. Where there are any recommendations and requirements stipulated please ensure that you provide the Services SETA ETQA with the required information as per the stipulations.

Finally the Services SETA wishes to congratulate ADY Staffing (PTY) LTD on this achievement and is looking forward to a long association.

Should you require any further information do not hesitate to contact the Services SETA.